# Zoom Meeting Preparation

- Please make sure your phone or computer is muted to minimize background noise.
  - To do this, hover over the bottom left-hand side of your screen and click "Mute."
- Please make sure you have turned off your camera to save bandwidth and prevent any connectivity issues.
  - To do this, hover over the bottom left-hand side of your screen and click "Stop Video."
- Please submit questions during the presentation in the "Chat" function located on the bottom of your screen.
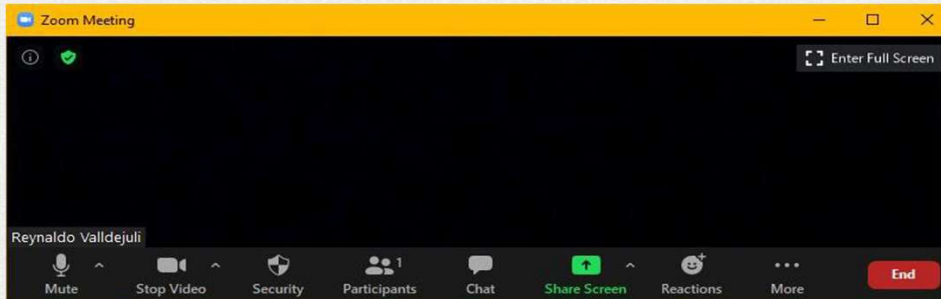
NOTICE: In accordance with the Americans with Disabilities Act, if you need special assistance at this meeting please contact ldoecommunications@la.gov.

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LOUISIANA DEPARTMENT OF EDUCATION

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eScholar Office Hours
April 21, 2022

Visit the eScholar Support Page for a copy of the webinar deck

Agenda

- **Uniq-ID and StaffID**
  - Submit students and staff
  - Deadlines

- **DirectMatch**
  - Statewide matching
  - DSNAP & Address Matching
  - CEP Issues

2021-2022 Uniq-ID and StaffID

Uniq-ID and StaffID

Student EOY submission: July 8 (snapshot end date)

- Submit all new students and homeless students

Staff EOY deadline: August 26 (snapshot end date)

- Submit all new staff and those who need EdLink dashboard access

Retire IDs	Split IDs
Student RetireID template	Student SplitID template
Staff RetireID template	Staff SplitID template

LEAs must update the active Student/Staff ID in your local system and all LDOE data systems that use the Student/Staff ID for that student/employee.

LASID Audit # 4

Audit Process:

LDOE identified potential duplicate LASIDs and dropped a file into each district's DM FTP folder on April 8, 2022

- File name: **LEA_2021-22_ LASID Resolution4**

- Districts should:
  - Review the file
  - Compare the demographic information for the students in the file.
  - Indicate Same or Different in the <u>first column</u> of the spreadsheet to denote whether the students are truly duplicates or if they are actually two separate students.
  - Save the file as ***LEACODE_2021-22_LASID Resolution4_COMPLETE*** by April 20, 2022
  - Make any LASID updates in applicable systems (your local system, EdLink, SER, etc.)

Deadline was April 20. If you have not completed this task please do so ASAP.

2021-2022 DirectMatch

Statewide DirectMatch

March SNAP and TANF files were loaded into DirectMatch

- LDOE ran the statewide matching between April 6-7, 2022

  o **SNAP batch # 2161   TANF batch # 2165**

  o Districts are responsible for resolving any near matches

  ▪ If you see the message "No results were found" it indicates that your district does not have any near matches to resolve.

  ▪ You may have some matched records to download.

  o Download your SNAP matched records from the Search function
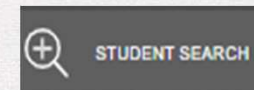
Home > Search Options

Search Options

Identifier :	Match Type :	District :	School :	School Year :
	SNAP	Vernon Parish School...		2022

Reset **Search**

CEP Training Materials

- CEP Training: *Louisiana Fit Kids - Training Slides*
  - *Feb 22 slide deck*   *Feb 22 recording*
  - *March 29 slide deck*   *March 29 recording*

  Note: Instructions for Manual Authorization (DSNAP) and Address Matching are provided

- Submit Population and Elections Data for Community Eligibility Provision (CEP) program *(June 30, 2022)*

- *Refresh your CEP screen periodically, especially after the statewide SNAP and TANF matching, to update the student counts*

DSNAP, Homeless and Head Start

DSNAP

- Use Manual Authorization to submit the DSNAP student as SNAP
- Use the Match icon at the <u>top left</u> of your screen ⊘
- Complete by June 15

Homeless and Head Start

- Students should have LASIDs assigned in Uniq-ID

- Students should be submitted to EdLink

- Homeless and Head Start students will be automatically pulled from EdLink into the district's CEP Manager

- No need to use the Manual Authorization to add these students

Address Matching

Address Matching
- Resolve the near matches
  - be cautious when resolving the near matches
    - Some addresses are apartments building or trailer lots with no unit #
    - multiple students at the same address – either same/different last names
    - Complete Address Matching by June 15, 2022

Districts that resolved near matches in Address Matching
- LDOE placed a student file in each district's DM-FTP folder
  - Keep this file for their records
  - Use this file to manually update the students' lunch status to Free DC in your local systems (local SIS and/or food service)
  - These students are considered Directly Certified (DC) Extended

- LDOE will place a new file in DM-FTP folder on April 19, May 20 and June 10.

CEP To Do Checklist

- Check your list of schools to ensure all schools are there

- Check your students and counts

- Submit your DSNAP to DirectMatch by using the Manual Authorization feature

- Address Matching – do as much as you can. Be careful when matching because some addresses are missing the apartment #, lot #, trailer #

- Refresh your CEP screen periodically, especially after the statewide SNAP and TANF matching, to update the student counts

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Current DirectMatch Issues

- Unable to view roster of manually added
  - eScholar enhancement in the 2022-2023 school year

- Missing schools, closed schools or non-CEP schools in CEP Manager
  - Email Courtney.Neubauer@la.gov or Anantha.Lakkakula@la.gov

- Missing counts (enrollment and programs) for non-publics
  - eScholar is working to resolve this issue

- The Program counts total does not match the Identified counts
  - eScholar will put in a patch on April 22 ?????

- Some users are not able to see their 2021-2022 CEP data
  - Click on the refresh button; click refresh again if it prompts you
  - Let us know if you still cannot see any data

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CEP Deadline Extension

March 25, 2022: CEP deadline was extended pursuant to the waiver authority in Section 12(l) of the NSLA.

CEP Requirement	Waiver Deadline*
Data Used to Calculate ISP	Anytime between July 1, 2021 and June 30, 2022
LEA Notification	June 30, 2022
State Agency Notification	June 30, 2022
State Agency Publication	June 30, 2022
Elect CEP for Following SY	September 30, 2022

By June 30, 2022: SFAs must confirm the Population Data in eScholar CEP Manager. All population data will automatically be pulled from the eScholar DirectMatch system.

By September 30, 2022: SFAs must make final elections regarding CEP participation for the 2022-2023 school year through the eScholar CEP Manager.

Office Hours and Monthly Webinar

- **eScholar Office hours   10:00 am each Thursday**
  - **Zoom link:** https://ldoe.zoom.us/j/96648596634
  - **Dial-In Phone Number:** (312) 626-6799

- **Data Coordinator Office hours   1:00 pm each Thursday** (except the Thursdays when the monthly Data Coordinator webinar is held).
  - **Zoom link:** https://ldoe.zoom.us/j/93069704449
  - **Dial-In Phone Number:** (408) 638-0968

- **Data Coordinator Monthly Webinar 1:00 pm usually the first Thursday of each month**
  - **Thursday, May 5** See the full *2021-22 Data Coordinator Webinar schedule*
  - **Zoom Link**: https://ldoe.zoom.us/j/976397929
  - **Dial-In Phone Number**: (408) 638-0968
  - **Meeting ID#**: 976 397 929

eScholar Systems -Who to contact for support

Who to Contact for Support	For assistance with
Anantha.Lakkakula@LA.GOV	• Retire/Split LASID or Staff ID, LASID/Staff ID Audits • Administrative functions such as system settings and configurations • eScholar Security (User Access/Role Based questions) •Enhancements •eScholar related EdLink ADQ/Dashboard/Security questions
Jayanthi.Sothirajah@LA.GOV	• Student ID updates and maintenance •DirectMatch and CEP Manager (SNAP, TANF, Free/Reduced Lunch counts etc) •eScholar related EdLink ADQ/Dashboard questions • Security Coordinators needing eScholar Student ID credentials or assistance providing their staff with eScholar systems access
Wanggan.Yang@LA.GOV	•StaffID updates and maintenance •eScholar related EdLink ADQ/Dashboard questions •Security Coordinators needing escholar Staff ID credentials or assistance providing their staff with Staff ID portal access
support@escholar.com	• eScholar FTP Industry Based Credentials (IBCs)/HiSet folders • Software bugs (system outage, security issues etc.) • Requests for utilizing web services
Your LEA Security Coordinator	• System access for new users • Assistance with your eScholar login/password
Visit escholar support page	• User Guides, FAQs, Announcements, Office Hours/Trainings Recordings etc.

Who to contact for support

- Email LDOECVR@la.gov for any questions about the Curriculum Verification and Reporting Portal (CVR)
- Email edlink360@la.gov for any questions about EdLink and EdLink Security. Also refer to the available Security Resources.
- Email systemsupport@la.gov for any questions/concerns/issues for the systems/topics listed below.
  Security Coordinator updates and Contact List updates
  Systems accessed through the LEADS Application Portal
    Student Transcript System (STS), STS Prior period opens, IBC uploads, Sponsor Site System (SPS), Special Education Reporting System (SER), Annual Financial Reporting (AFR), School Finder and Principal and Superintendent Secure Portal

NOTE: Email sent to these boxes will be forwarded to the new ticketing system and tickets created for response. Please respond as necessary to those emails.

- PowerSchool sFTP Credentials and Whitelisting Requests: LDOE_LEA_Support@powerschool.com
- Pandemic-EBT (P-EBT): Carol.Mosley@la.gov; EdTech@la.gov
- Email Sherry.Randall@la.gov or Crystal.Wilkinson@la.gov for Administrative issues (except security issues), EdLink Training, 22-23 System Enhancements